



## **BBA 21033: Organizational Behavior**

**Level: 2000**

**Number of Credits : 03**

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### **Course Description**

OB discusses how individuals, groups, and structure influence organizational performance from a behavioral perspective. This course helps to improve knowledge and skills required to improve organizational performance through managing human behavior within organization.

### **Intended Learning Outcomes**

At the end of the course, the student will be able to;

- Explain concepts, models, and theories of organizational behavior
- Analyze individuals, and group behavior in organizations
- Suggest appropriate solutions for behavioral issues in organizations

### **Teaching/Learning Methods**

Lectures, Group discussions, Company Visits, Workshops

### **Methods of assessment:**

In-course assessments	: 30%
End Semester Examination	: 70%

### **Course Contents**

- 1 Introduction to organizational behavior
- 2 Diversity in organizations
- 3 Attitudes and job satisfaction
- 4 Emotions and moods
- 5 Personality and values
- 6 Perception and individual decision making
- 7 Group and team behavior
- 8 Motivation
- 9 Leadership
- 10 Power and politics
- 11 Conflict and negotiation
- 12 Foundations of organizational structure
- 13 Change and stress management

### **Recommended Readings**

- 1 Robbins, S. P., & Judge, T.A. (2017). Organizational Behavior. (17th Ed), New Delhi, Prentice-Hall.
- 2 Opatha H.D.N.P. (2015) Organizational Behaviour,(First Edition),Feather Print, Sri Lanka.