

Curriculum - 2017 BBA Hons (Marketing) Degree Program Faculty of Management and Finance University of Ruhuna

MKT 22523: Social Psychology

Level: 2000

Number of Credits : 03

Course Description

Understanding consumer interactions with society is vital for effective marketing. Social psychology is a subfield of the science of psychology that focuses on the perceptions, thoughts, feelings, and behaviors of individuals and groups within a social context. The course covers concepts and basic theories about individual, interpersonal .and group processes.

Intended Learning Outcomes

At the end of the course, the student will be able to;

- Identify the factors and their influence on attitudes, perceptions, and judgments of people in social situations,
- Elaborate the factors that influence behavior in relation to interpersonal attraction, conformity, prejudice, pro-social behavior, conflict, and aggression,
- Demonstrate an understanding of the role of the self in developing attitudes and behavior in social settings.

Teaching/Learning Methods

Lectures, Group discussions, Workshops and Seminars

Methods of Assessment

In-course Assessments	: 30%
End Semester Examination	: 70%

Course Contents

- 1. Introduction to social psychology
- 2. The social self
- 3. Perceiving persons
- 4. Stereotypes, prejudice, and discrimination
- 5. Attitudes
- 6. Social influence
- 7. Group processes
- 8. Attraction and close relationships
- 9. Helping others
- 10. Aggression

Recommended Readings

- 1. Kassin, S., Fein, S., Marcus, H. R., & Burke, T. (2013).Social Psychology (2nd Canadian ed.). Toronto, ON: Nelson Education.
- 2. Myers, D.G. (2015). Exploring social psychology (7thed.).McGraw-Hill Education.