



Faculty of Management and Finance

Bachelor of Business Administration Honours in Business Management Degree Programme

Course Unit Information Sheet

Course Code		BBA 21033			
Course Name		Organizational Behavior			
Semester		2000 Level Semester I			
Credit Value	3	Core/Optional	Core	GPA/NGPA	GPA
Hourly Breakdown		Lectures	Practical	Independent Learning	
		45 Hours	-	105 Hours	
Course Description					
Organizational Behavior is an applied science that focuses on how individuals, groups, and structure influence organizational performance from a behavioral perspective. This course provides an understanding of concepts, theories, models, and techniques of organizational behavior and improves knowledge and skills required to enhance organizational performance through managing human behavior within organizations.					
Intended Learning Outcomes				PLO Alignment	
Upon completion of this course unit, the students will be able to,					
1. Explain concepts, models, and theories of organizational behavior.				1	
2. Analyze individual and group behavior, and structure in organizations.				9,20	
3. Discuss appropriate solutions for behavioral issues in organizations.				18	
4. Assess the importance of effective leadership in shaping organizational culture and enhancing team performance and cooperation.				12,21	
5. Apply the principles of organizational change to facilitate successful change initiatives in improving organizational performance.				6,22	
Course Content				Hours	ILOs
1. Introduction to Organizational Behavior				3	1
2. Diversity in organizations				3	2
3. Attitudes and job satisfaction				3	2, 3
4. Personality and values				6	2, 5
5. Perception and individual decision making				6	2, 5
6. Emotions and moods				3	2
7. Motivation				3	2, 3
8. Foundation of group and team behavior				3	2, 3, 5
9. Communication				3	3, 5
10. Leadership				3	4, 5
11. Conflicts and negotiation				3	3, 5
12. Organizational culture				3	2, 5

13. Organizational change and stress management	3	3, 5
Teaching Methods		
Lectures, tutorials, case studies, seminars, workshops, presentations, and group discussions.		
Assessment Methods		
In-course Assessments 30 %	Final Examination 70 %	Total 100%
Recommended Readings		
<ol style="list-style-type: none"> 1. Robbins S. P., & Judge, T. A., <i>Organizational Behavior</i>, Pearson Education. /The latest edition 2. Opatha, H.H.D.N.P. <i>Organizational Behavior</i>, Feather Print. Sri Lanka. /The latest edition 		